

# Palmer Mutual Telephone Company is proud to offer Palmer DSL to our customers

## What is DSL?

Digital Subscriber Line (DSL) is a high speed Internet service over your existing telephone line or our Fiber optic lines, where available.

## Do I dial-up for service?

No, connection is constant, you never dial-up or log-in.

## Can I get DSL in the country?

Yes, we can reach all of our customers in our service area. Of course, you must become a current telephone customer of Palmer Mutual Telephone Company.

## What about my second line?

If you currently have a second line, DSL will free it up for fax machine use or voice traffic.

## How do I get it?

Simply call us at 712-359-2411, mail, or fax this application to our office.



## Palmer Mutual Telephone Company

306 Main St.  
PO Box 155  
Palmer, IA 50571  
palmerone@palmerone.com  
712-359-2411 or 800-658-7417  
Fax 712-359-2200

## DSL Internet Application

### CUSTOMER INFORMATION

Do you currently have Internet? Yes No

If yes, who is your provider? \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

Federal Tax ID Number: \_\_\_\_\_

Requested Password: \_\_\_\_\_

Your Mother's Maiden Name: \_\_\_\_\_

Are you tax exempt? Yes No

### PRIMARY EMAIL ADDRESS

\_\_\_\_\_@palmerone.com

First Requested Email (no punctuation)

\_\_\_\_\_@palmerone.com

Second Requested Email (if first is not available)

*If you are a current Northwest Communications customer, your @ncn.net address will still work with Palmer DSL.*

Email must be eight characters or less if yours is unacceptable or unavailable, one will be chosen for you

### FILTERING

- Your first five email accounts include free Postini Spam Email Filtering. Would you like this service activated on your email accounts? Yes No
- Would you like Content Filtering activated? Yes No
  - Activation fee is waived if connected at time of installation; \$10 fee for Spam Filtering, \$25 fee for Content Filtering if activated later.

### ADDITIONAL EMAIL ADDRESSES

Residential accounts receive 5 emails and business accounts receive 10 email addresses. You may request additional for \$3/month for residential and \$5/month for business accounts. In addition, you can activate Postini email filtering for \$3/month per email address.

#### 1st Additional Email Address:

\_\_\_\_\_@palmerone.com

#### 2nd Additional Email Address:

\_\_\_\_\_@palmerone.com

#### 3rd Additional Email Address:

\_\_\_\_\_@palmerone.com

#### 4th Additional Email Address:

\_\_\_\_\_@palmerone.com

Residential DSL includes 5 emails, Business DSL includes 10 emails. Postini virus included with all emails. Postini Spam included on first 5

## DSL PLANS

- Residential 1Mb\* - \$27.95/month**  
Plus \$95 Installation (waived with 6 month service)  
Includes 1 email, Postini Virus Filtering, Postini Spam Filtering on first email
- Residential 25.0Mb\* - \$44.95/month up to**  
Plus \$95 Installation (waived with 6 month service)  
Includes 5 emails, Postini Virus Filtering, Postini Spam Filtering on first 5 emails, Content Filtering, and Website Hosting available.
- Residential/Business 40.0Mb\* - \$79.95/month up to**  
Plus \$95 Installation (waived with 6 month service)  
Includes 5 emails, Postini Virus Filtering, Postini Spam Filtering on first 5 emails, Content Filtering, and Website Hosting available.

\*Speeds dependent on network activity.  
There will be a no charge site survey to make sure your location is high-speed-ready

## SecureIT Plus

- \$7.95/month** with SecureIT Plus not only is your computer fully protected from all the various expanded Internet Security threats, but it's also optimized and maintained to provide you with top notch performance. SecureIT Plus is a single service that is made up of a suite of technologies that are fully managed and supported to protect your computer. Requires separate application.

## STANDARD INSTALLATION TERMS

\* Standard installation includes installation of DSL equipment and connection to one computer. Installations that require extraordinary time or resources will be billed an additional charge. Customer will be informed of charges prior to installation. Customers requiring connection of two or more computers will be charged \$75 per hour plus additional materials. Monthly service charge includes use of PMTC's DSL equipment. Ownership is retained by Palmer Mutual Telephone.

I agree to the terms of the Standard Installation \_\_\_\_\_ Date \_\_\_/\_\_\_/\_\_\_  
Initials

## CUSTOMER SERVICE AGREEMENT

I understand and acknowledge that continued use of PMTC's Services constitutes acceptance of the Terms of Service, Acceptable Use Policy, and other important policies posted on PMTC's website, www.palmerone.com. I agree it is my responsibility to read these policies and comply fully with their terms. I further understand the policies and pricing of Northwest's Services may change from time to time upon 30 days notice. The Service is provided on an "AS IS" and "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO WARRANTIES OF TITLE OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If service is cancelled, customer agrees to return the equipment in working order within 10 business days or pay an equipment charge of \$200.

I agree to these terms \_\_\_\_\_ Date \_\_\_/\_\_\_/\_\_\_  
Initials

To request a copy of our Terms of Service, Acceptable Use Policy, Open Internet Policy and other policies, call our Customer Care Department at 712-359-2411

## CUSTOMER SIGNATURE

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Note: Signing this order form and agreement indicates I accept and understand the Customer Service Agreement and the Standard Installation Terms.

## OFFICE USE

Authorized by: \_\_\_\_\_

Date & Time to Install: \_\_\_\_\_

Experience Our High Speed  
Internet Solution



# Palmer DSL

A service of  
**Palmer Mutual Telephone Company**

2-1-2016

**Palmer Mutual Telephone Company**  
306 Main Street  
PO Box 155  
Palmer, IA 50571

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Place  
Postage  
Here