

Palmer Mutual Telephone Company is proud to offer Fiber Internet to our customers

Fiber Internet

Fiber internet is a broadband connection that runs on light signals from fiber-optic cabling, delivering symmetrical upload and download speeds.

What activities work with Fiber Internet?

- Streaming 4K video
- Downloading large files
- Operating multiple smart-home devices
- Home Wi-Fi (router include)
- Zoom Meetings

Can I get fiber internet in the country?

Yes, we can reach all of our customers in our service area. Of course, you must become a current customer of Palmer Mutual Telephone Company.

How do I get it?

Simply call us at 712-359-2411, mail, or email (palmerone@palmerone.com) this application to our office.



Palmer Mutual Telephone Company

306 Main St.
PO Box 155
Palmer, IA 50571
palmerone@palmerone.com
712-359-2411 or 800-658-7417
Fax 712-359-2200

Fiber Internet Application

CUSTOMER INFORMATION

Do you currently have Internet? Yes No

If yes, who is your provider? _____

Name: _____

Address: _____

City, State, Zip: _____

Home Phone: _____

Work Phone: _____

Fax: _____

Social Security Number: _____

Federal Tax ID Number: _____

Requested Password: _____

Your Mother's Maiden Name: _____

Are you tax exempt? Yes No

PRIMARY EMAIL ADDRESS

_____@palmerone.com

First Requested Email (no punctuation)

_____@palmerone.com

Second Requested Email (if first is not available)

If you are a current Northwest Communications customer, your @ncn.net address will still work with Palmer fiber internet.

Email must be eight characters or less if yours is unacceptable or unavailable, one will be chosen for you

FILTERING

Your first five email accounts include free Postini Spam Email Filtering. Would you like this service activated on your email accounts? Yes No

ADDITIONAL EMAIL ADDRESSES

Residential accounts receive 5 emails and business accounts receive 10 email addresses. You may request additional for \$3/month for residential and \$5/month for business accounts. In addition, you can activate Postini email filtering for \$3/month per email address.

1st Additional Email Address:

_____@palmerone.com

2nd Additional Email Address:

_____@palmerone.com

3rd Additional Email Address:

_____@palmerone.com

4th Additional Email Address:

_____@palmerone.com

Residential DSL includes 5 emails, Business DSL includes 10 emails. Postini virus included with all emails. Postini Spam included on first 5

Fiber Internet Plans

Residential 100.0Mb* - \$44.95/month *up to Plus \$95 Installation (waived with 6 month service)*
Includes 5 emails, Postini Virus Filtering, Postini Spam Filtering on first 5 emails, and Website Hosting available. Phone service required.

Residential/Business 200.0Mb* - \$79.95/month *Plus \$95 Installation (waived with 6 month service)*
Includes 5 emails, Postini Virus Filtering, Postini Spam Filtering on first 5 emails, and Website Hosting available. Phone service required.

Residential Data Only 100Mb* - \$79.95/month

Residential/Business 400Mb* - \$149.95/month
Includes 5 emails, Postini Virus Filtering, Postini Spam Filtering on first 5 emails, and Website Hosting available. Phone service required.

*Speeds dependent on network activity.

There will be a no charge site survey to make sure your location is high-speed-ready

STANDARD INSTALLATION TERMS

* Standard installation includes installation of fiber internet equipment and connection to one computer. Installations that require extraordinary time or resources will be billed an additional charge. Customer will be informed of charges prior to installation. Customers requiring connection of two or more computers will be charged \$75 per hour plus additional materials. Monthly service charge includes use of PMTC's fiber internet equipment. Ownership is retained by Palmer Mutual Telephone.

I agree to the terms of the Standard Installation _____ Date ___/___/___
Initials

CUSTOMER SERVICE AGREEMENT

I understand and acknowledge that continued use of PMTC's Services constitutes acceptance of the Terms of Service, Acceptable Use Policy, and other important policies posted on PMTC's website, www.palmerone.com. I agree it is my responsibility to read these policies and comply fully with their terms. I further understand the policies and pricing of Northwest's Services may change from time to time upon 30 days notice.

The Service is provided on an "AS IS" and "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO WARRANTIES OF TITLE OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. If service is cancelled, customer agrees to return the equipment in working order within 10 business days or pay an equipment charge of \$200.

I agree to these terms _____ Date ___/___/___
Initials

To request a copy of our Terms of Service, Acceptable Use Policy, Open Internet Policy and other policies, call our Customer Care Department at 712-359-2411

CUSTOMER SIGNATURE

Signature: _____

Date: _____

Note: Signing this order form and agreement indicates I accept and understand the Customer Service Agreement and the Standard Installation Terms.

OFFICE USE

Authorized by: _____

Date & Time to Install: _____

Experience Our High Speed
Internet Solution



Palmer Fiber Internet

A service of
Palmer Mutual Telephone Company

Palmer Mutual Telephone Company
306 Main Street
PO Box 155
Palmer, IA 50571

Place
Postage
Here

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306 Main Street
PO Box 155
Palmer, IA 50571